



The Services SETA (Sector Education & Training Authority)
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Date: 2010-02-05

Dear MS Beth-Ann Galvin

Provider Name: **Buisness Communication Skills Holding (Pty) Ltd**
 Company Registration Number: **86/01730/07**
 Services SETA Accreditation No: **0415**
 Department of Education Registration No: **N/A**
 Umalusi Registration: **N/A**

Re: Confirmation of Accreditation of Provider – Buisness Communication Skills Holding (Pty) Ltd

This serves as confirmation that **Buisness Communication Skills Holding (Pty) Ltd** Accreditation number **0415** has been awarded **Full Accreditation** valid until **26 September 2011** (please ensure compliance with all current and future legislation i.e. Department of Education registration).

A comprehensive report in terms of the evaluation of your application for accreditation will be sent to you. Where there are any recommendations and requirements stipulated please ensure that you provide the Services SETA ETQA with the required information as per the stipulations.

Please note the ***last date for enrolment*** specified on the SAQA qualification/s/unit standards listed below.

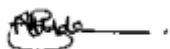
Business Communication Skills Holding (Pty) Ltd has been awarded **Full Accreditation** as a Training Provider for the delivery of the following learning programmes:

Name of Learning programme/Skills programme	Unit Standards / Qualification aligned Learning programme to	NQF level	Number of Credits	Expiry Date
Strategic Business Presentation Skills	10055	5	10	2011-09-30
Dimensions of Professional Selling	10045	4	4	2011-09-30
Business Presentation Skills	10047	5	5	2011-09-30
Advanced Positional Selling	10066	5	5	2011-09-30
Excellence in Customer Service	10067	5	16	2011-09-30
Getting past the gate keeper	9844	3	2	2009-11-07
Selling Brand me	114782	4	4	2010-05-15
The Fundamentals of Service Excellence	115498	4	5	2010-10-30

Finally the Services SETA wishes to congratulate **Business Communication Skills Holding (Pty) Ltd** on this achievement and is looking forward to a long association.

Should you require any further information do not hesitate to contact the Services SETA.

Yours sincerely



Nikiwe Mdliva
Accreditation Division
Tel: 021 425 0417